

Booking an appointment

Did you know that SARS has introduced an SMS booking feature for non-smartphone users? This is how they can book an appointment for assistance:

SMS booking

Send SARS an SMS to **(47277)** followed by the word “**booking**” a space and your **ID number** or **Passport number** or **Asylum Permit number**, and a SARS Agent will call you to assist you to make an appointment.

Via Website

They can make an online interaction appointment from the comfort and safety of their home by visiting the SARS website on www.sars.gov.za and click on the ‘Book an Appointment’ Icon or select the Branch Booking Icon on the SARS MobiApp.

Once an appointment has been made, a SARS Agent will act on the appointment request. Should the query not be finalised via phone, the SARS agent will book an appointment on your behalf. **Note: Only** come to SARS when your appointment has been confirmed.

It is important to note that appointments cannot be made for a date and time that:

- Is more than 60 days in advance from the current date; or
- Earlier than 48 hours from the current date; or
- Falls on a public holiday; or
- Falls on the weekend (unless otherwise stated by SARS).

You know what to do, share this information with all those around you. **Follow, Like** and **Share** our posts on **Twitter, Facebook** and **LinkedIn** for more tips?

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