

Dear Taxpayer,

As a respected stakeholder of the Estate Segment at SARS, you are kindly requested to take a few minutes to complete the enclosed customer satisfaction survey. Your input will guide us further in our efforts to better serve you.

We request that this survey be completed by someone who works directly with the administration of Estates and interacts with SARS, either the Executor or an individual/tax practitioner that is responsible for administering Estates on behalf of Executors. If you are not the correct person to respond to this survey, kindly forward this letter to the person and copy us for easy reference.

The survey will take approximately ten minutes to complete and will be automatically submitted to SARS. All responses will be treated with confidentiality and no names or tax numbers will be displayed on any of our reports when analysing the responses.

Please complete the survey before or on 25 November 2022

[https://sars.qualtrics.com/jfe/form/SV\\_54kevj0cqUyFmqG](https://sars.qualtrics.com/jfe/form/SV_54kevj0cqUyFmqG)

Thank you in advance for your time and valuable feedback.