



South African Revenue Service

Dear Tax Practitioner

OUTSOURCING OF DEBT OLDER THAN 4 YEARS

South African Revenue Service (SARS) has decided to outsource a portion of its debt book to service providers to assist in recovering such debt.

From 1st June 2016 a 6 month pilot outsourcing project has been implemented with respect to undisputed and unsecured debt older than 4 years. The following service providers were appointed:

1. CSS Credit Solutions
2. NDS Credit Management
3. Trifecta Capital

The service providers have embarked on the traditional debt collection activities, including outbound calls; tracing of taxpayers, sending out notices (SMSs, emails or letters/notices).

Please note the service providers will not have access to SARS systems and no payment will be made directly to the service provider's. All payments will be made directly to SARS, where existing payment methods will be used

More information

For more information please call the SARS Practitioner Contact Centre on 0860 12 12 19

Sincerely


Mark Kingon

Group Executive: Relationship Management

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