



South African Revenue Service

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SARS online: www.sars.gov.za
Telephone (012) 422 4000

Dear RCBs

SARS will be migrating to a new electronic services hosting platform in April as part of its plans to upgrade its Information Technology (IT) systems. As a result, clients may experience intermittent downtime from 17h00 on Friday 12 April 2019 to 06h00 on Tuesday 16 April 2019. This will impact the following SARS systems:

- SARS eFiling and SARS eFiling app (including registrations, filing, payment and the functionality to upload supporting documents)
- e@syFile™ Employer
- SARS website.

For any assistance during this time, clients can go to any SARS branch or contact the SARS Contact Centre on 080 000 7277 / +2711 602 2093 (during normal operating hours).

Please note: eFiling payments cannot be made during the downtime, but official alternative payment methods will be available (click here for more info: [SARS payment rules](#)).

We apologise for any inconvenience caused and appreciate your co-operation.

Yours Sincerely

THE SOUTH AFRICAN REVENUE SERVICE
March 2019