

## **Terms and Conditions**

Detailed description of goods and services

• The IRBA has the option available for Registered Auditors to pay their membership fees online.

Customer privacy policy

• The IRBA shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from this link: <u>https://www.irba.co.za/library/legislation</u>

Payment options accepted

• Payment may be made via Visa and MasterCard credit cards.

Credit card acquiring and security

• Credit card transactions will be acquired for the IRBA via MyGate who are the approved payment gateway for Standard Bank of South Africa. MyGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no credit card details are stored on the website. Users may go to <a href="https://www.mygate.co.za">www.mygate.co.za</a> to view their security certificate and security policy.

Customer details separate from card details

• Customer details will be stored by the IRBA separately from card details which are entered by the client on the MyGate secure site.

Merchant Outlet country and transactions currency

• The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction Currency is South African Rand (ZAR).

Responsibility

• The IRBA takes responsibility for all aspects relating to the online payment of membership fees on this website, customer service and support and dispute resolution.

Country of domicile

• This website is governed by the laws of South Africa and the IRBA chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature:

Building 2, Greenstone Hill Office Park, Emerald Boulevard, Modderfontein, 1609

Variation

• The IRBA may, in its sole discretion, change this agreement or any part thereof at any time without notice.

The IRBA contact details: Email: b

Email: <u>board@irba.co.za</u>

Tel: 087 940 8800