

18 March 2024

RFQ NO: IRBA01/2024/RFT:

APPOINTMENT OF A SERVICE PROVIDER TO REDESIGN/DEVELOP, HOST AND MAINTAIN IRBA WEBSITES WITH THE SUPPORT OF A SINGLE BACKEND ARCHITECTURE

RE – QUESTIONS AND ANSWERS

Dear bidders

Kindly receive the IRBA responses to questions received from prospective bidders:

Question 1:

I would like to check which ERP system you are currently using?

Answer:

The IRBA is using an ERP system called FlowCentric Processware.

Question 2:

As per the TOR for IRBA website development (IRBA01/2024/RFT), please see a list of our questions below, as per the due date for enquiries by 15/03/2024.

- We assume there is no design concept required as part of the proposal, but only as part of the actual project deliverables. **The assumption is correct.**
- The TOR specifies Microsoft.Net Framework V4.5. Our proposal will be based on Wordpress with the infrastructure on Linux with PHP and Mysql. Is this acceptable? **The TOR states that, the websites will have to be developed in Microsoft.Net Framework V4.5, or higher, or an equivalent; and they should be developed using the latest web development languages. Meaning that they can propose other infrastructure.**
- Is vulnerability / penetration testing required as part of the hosting solution? The brief doesn't mention this specifically. This is suggested for the clause about POPIA compliance to ensure the data is safe from vulnerabilities. **This is not required in the TOR.**
- Does Annexure A need to be certified by the police, or is a company signature sufficient? **It should be signed by the company only.**
- The TOR states that the website should be able to integrate into the IRBA's ERP system. Does the ERP system have an API? If yes,
 - is there documentation available for this API and all its services? **Yes**

www.irba.co.za

- Physical Building 2, Greenstone Hill Office Park, Emerald Boulevard, Modderfontein
- Postal PO Box 8237 Greenstone 1616 Johannesburg South Africa
- Tel 010 496 0600 Fax 086 482 3250 E-mail board@irba.co.za

Established in terms of the Auditing Profession Act 26 of 2005 (as amended).

- is there a development environment in place for the API and all its services?
Yes
- is the API currently functional on the IRBA website? **Yes**
- The TOR states that the sites should promote interactions with users by way of chatbots. Will there be agents managing the chatbot or would it be an AI against FAQ questions preloaded?
Initial implementation will be against FAQs.
- For Social media integration (LinkedIn, WhatsApp, X (Twitter) and YouTube), is this simply external links to the various Social Media pages? **Yes**
- The TOR states that the website should have a secure portal where members of IRBA committees can login to access committee documents. We assume this to be a login with access to documents for all committees. Are there different committees? **This is for committee documents, there are multiple of committees.**

Question 3:

We would like to know which ERP platform (e.g. SAP, Dynamics ERP, Oracle) will the two websites be expected to integrate with?

Answer:

The IRBA is using an ERP system called FlowCentric Processware and only the main website (irba.co.za) is required to integrate into this ERP system.

Question 4:

I would like to clarify please as Flowcentric is a BPM platform for business process management which will integrate into an ERP platform.

Is it possible for us to check again for the name of the ERP/ Financials platform that's currently in use.

Answer:

Sage 300